

# **Smart Gateway (LAN)**

WG-ZGWMDPB-G100-02

User Manual



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### Welcome to Use Smart Gateway (LAN)

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- •Please read this manual carefully to ensure proper and safe use.
- •Smart Gateway (LAN) (hereinafter referred as "this product") is Smart Home core product manufactured by Nanjing IoT Sensor Technology Co., Ltd. (hereinafter referred as "Wulian"). This product shall be used with Smart Home App as well as supplied accessories. Wulian is not responsible for any loss due to improper installation or usage of this product.
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#### **Features**

- •Support IEEE 802.15.4 (ZigBee/SmartRoom) protocol.
- The gateway adopts standard Ethernet Port to connect smart home system to the LAN or the Internet and realize safe and reliable wireless communication and data transmission.
- •It supports various types of IEC standard power adapters and can be applied to more than 150 countries and regions.
- •Through Smart Home App, user can easily control many devices based on ZigBee protocol.
- •Users can customize scene to realize linkage with several devices.
- Exquisite design, fit to all decoration styles.
- •Made of high shock-resistance and heat-resistance material, shell is sturdy and durable.

# **Packing List**



Smart Gateway (LAN)\*1



AC/DC Adapter\*1 (Picture for national standard)

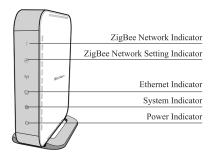


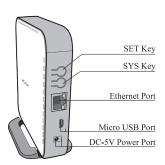
Manual\*1



Guarantee Card\*1

# **Function Illustration**





#### **Network Setting** [System Indicator] turns green and stays long, which means [Ethernet Indicator] stays on, the server works normally: Step1: Connect to Sever which means the Ethernet [Ethernet Indicator] turns connects normally; [Power Indicator] stays on, green and flashes once per [Ethernet Indicator] flashes which means the power second, which means the quickly, which means data works normally server fails to work Connect to cable to flows The gateway starts Connect to

Step2: Set up ZigBee Network for the First Time

configure the

Ethernet correctly

Quick click [SET Key] 6 times, and each click is less than 1s

power

Set up ZigBee network successfully

[ZigBee Network Indicator] flashes once every second, which means ZigBee network works normally

up (about 1-2

minutes)

### Step3: Add to ZigBee Network

Quick click [SET Key] 4 times, and each click is less than 1s

[ZigBee Network Setting Indicator] stays on

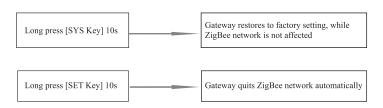
Device is allowed to add to ZigBee network. The default networking time is 4 minutes. When time is up, [ZigBee Network Setting Indicator] goes out

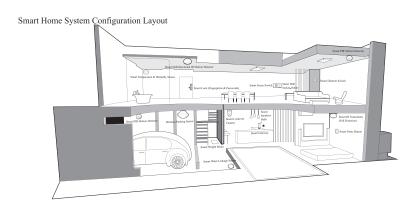
Quick click [SET Key] 3 times, and each click is less than 1s

[ZigBee Network Setting Indicator] goes out

Device is not allowed to add to ZigBee network

Step 4: Quit ZigBee Network





#### Cautions

- For the first use, open Smart Home App to log in gateway. Users can input gateway ID or scan QR code (both at bottom of product). Original password is the last six numbers of gateway ID (Please modify the password in time).
- Keep this product away from interference source, for example, washing machine, microwave oven, refrigerator, router, etc., or its working sensitivity and performance may be affected.
- •To make the gateway obtain the best communication range, please put the product in the open position, avoiding placing it in the area surrounded by three sides of metal.
- •Please put the product on the table or ventilated surface, instead of placing it on the carpet or other soft material, so as not to affect the ventilation and heat dissipation.
- This product should be installed in dry and clean place to prevent inner component from dampness or other debris.
- When the product surface is stained with dust, please clean it by dry cloth; It is forbidden to clean it by corrosive cleaning fluid or chemical solvent.
- •Please come to qualified agents or customer service for specific installation.
- •Please do not disassemble or refit this product or its accessories.
- If the product breaks down, please send it to local service center for repair or contact our customer service staff. Non-professionals cannot handle it personally.

# **Fault Diagnosis**

No.	Question	Solution
1	How to deal with it when indicator and setting indicator fails to work normally?	Please confirm this product is connected to power normally and works with matched power adapter.
2	How to deal with it when forgetting password for logging on gateway?	Please try to restore to factory setting. When gateway is with power on, long press SYS key 10s. System indicator goes out means it restores to factory setting successfully. (Restoring to factory settings will empty all the configuration data in gateway, please be careful)
3	How to deal with it when gateway is not online when logging in on the App client?	① Confirm network works normally. ② Confirm network indicator of gateway works normally. ③ If network and gateway work normally, please shut down power, and then restart gateway. If above solutions do not work, please contact us.
4	How to deal with it when this product is not displayed on the device list after device adds gateway, and indicator shows joining network successfully?	① Quit network first, and then add specified gateway. ② Confirm gateway version, please join network and restart gateway to update to latest version. If above solutions fails to work, please contact us.

#### Software Download

Option A: Download the latest smart App by scanning QR code on the package box of this product.

Option B: iOS user can download the App by searching "Wulian Smart Home" in "App Store". Android user can download the App by searching "Wulian Smart Home" in "Google Play".

Warm prompt: For the first use, please download smart home App and read user manual carefully. Please pay attention to Wulian information to download the latest App in time.

# **Electrical Parameter**

Communication Protocol	IEEE 802.15.4 ZigBee/SmartRoom、IEEE 802.11 b/g/n
Antenna Type	PCB Antenna
Power Parameter	DC 5V 1A AC/DC Adapter
Overall Power Consumption	≤3W
Cable Access Mode	10/100M Adaptive Ethernet WAN port
Communication Distance	500m (Visible)
Working Frequency	IEEE 802.15.4 2405~2480MHz
Transmission Speed	IEEE 802.15.4 Max. 250Kbps
ROM Type and Capacity	FLASH 16MB
Memory Type and Capacity	SDRAM 32MB

# **Structure Parameter**

Overall Size (Diameter* Thickness)	127x111x56(mm)
Material & Color	PC, Black
Flame Retardant Rating	UL94 V-2
Working Temperature	-10 °C ~+45 °C
Working Humidity	≤95%RH(Noncondensing)
Installation Method	Mobile
Net Weight (g)	160g
Storage Temperature	-20°C ~+60°C

# **Purchasing Information**

Product Name	Smart Gateway (LAN)
Model	WG-ZGWMDPB-G100-02
Material & Color	PC, Black

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